



LOCAL STAKEHOLDER ENGAGEMENT POLICY

REVIEWED: MARCH 2021

OUR COMMITMENT

Burberry is committed to respecting the communities and environments in which it operates. Our communities are made up of Burberry employees, neighbouring individuals and businesses, customers, local authorities and local media. Our Human Rights Policy upholds this commitment and can be found here:

<https://www.burberryplc.com/en/responsibility/policies.html>

DEFINITIONS

Any reference to “local stakeholder” applies to those individuals and communities who are either directly or indirectly impacted by their relationship with Burberry operations or supply chain.

SCOPE OF THE POLICY

This Policy applies when a local stakeholder reports an issue or risk that has arisen due to Burberry operations or activities. For example, issues relating to; littering, noise, lights left on in stores/ offices at night, obstructions, behaviour of staff/customers in the local area, construction work etc.

OUR RESPONSIBILITIES

- Burberry has a duty of care to protect the local communities in which it operates and to, wherever possible, ensure preventative measures are taken to avoid any incidents.
- Burberry will offer support in a situation where its operations or activities have affected a local stakeholder.
- Burberry will ensure that issues and incidents reported by a local stakeholder are escalated to the relevant management and dealt with in a timely manner.
- Burberry will document communications, engagements and incidents involving local stakeholders for learning purposes.
- Burberry will investigate what is reported by a local stakeholder.
- Burberry will respond to the local stakeholder who reported the issue, where appropriate, with the actions that have been taken to resolve it.