# BURBERRY

INVESTOR PACK JANUARY 2018

# **OUR VISION**

# FIRMLY ESTABLISH OUR POSITION IN LUXURY FASHION, INSPIRING CUSTOMERS WITH OUR UNIQUE BRITISH ATTITUDE

# BRITISH LUXURY BRAND

- Authentic British heritage
- Made in England
- Founded in 1856 by Thomas Burberry



# OVER 10,000 EMPLOYEES WORLDWIDE





# FTSE 100 MEMBER

- Ordinary shares traded in London
- ADR programme



# SUSTAINBILITY AGENDA

- Dow Jones sustainability Index member
- Principal Partner Living wage foundation
- Five year responsibility agenda



## FY 2017

- £2.8bn revenues
- £462m adj. PBT

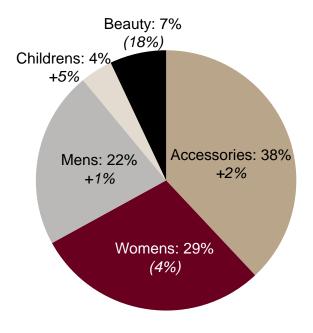


# BURBERRY IN A SNAPSHOT

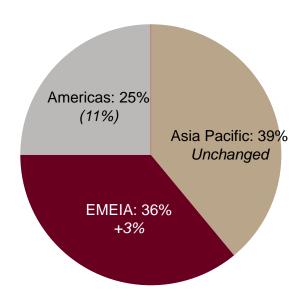
# GROUP REVENUE BY CHANNEL

# Licensing: 1% (48%) Wholesale: 22% (14%) Retail: 77% +3%

# RETAIL/WHOLESALE REVENUE BY PRODUCT



# RETAIL/WHOLESALE REVENUE BY REGION



FY 2017: £2,741m

FY 2017: £2,766m

% Growth on underlying basis

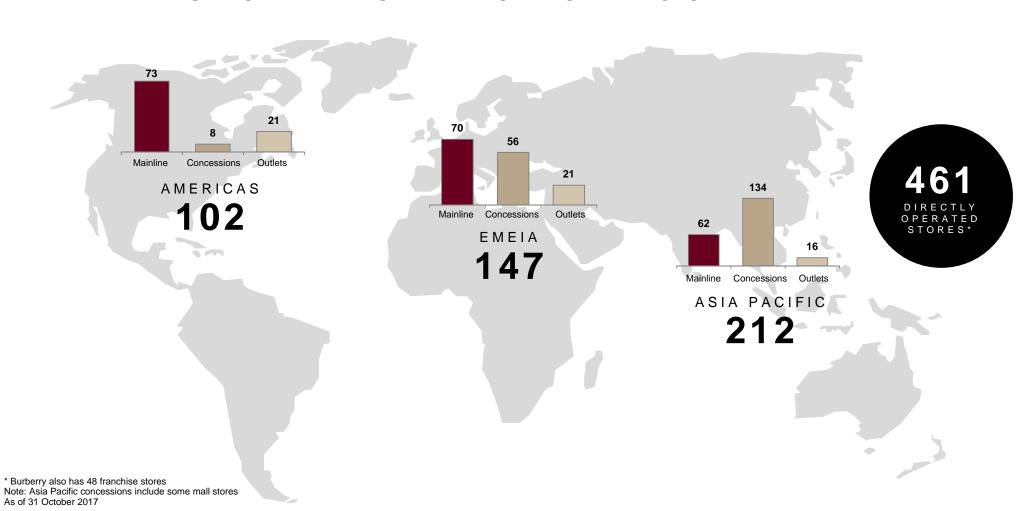
FY 2017: £2,741m

# BURBERRY IS AN ICONIC BRAND

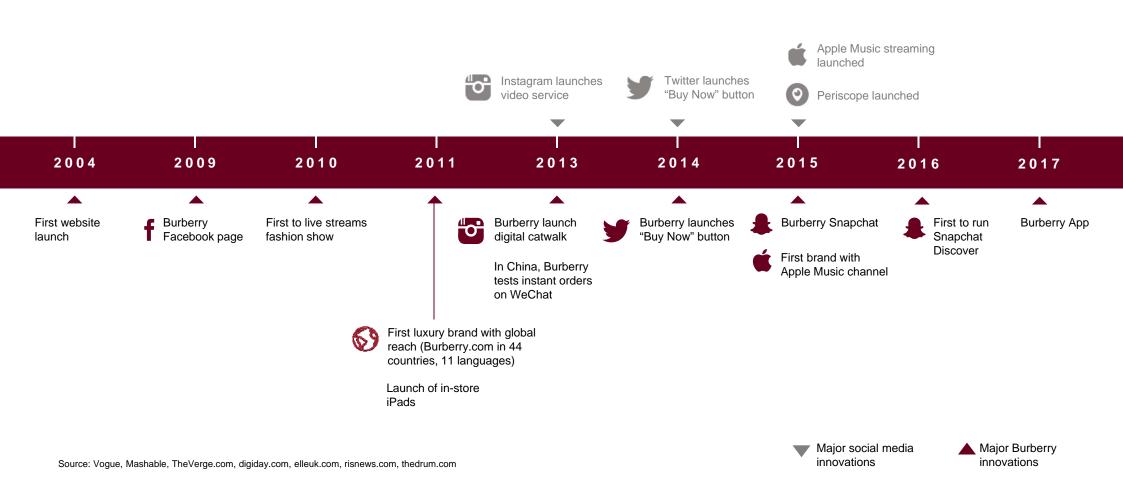




# WE HAVE AN EXTENSIVE, LUXURY DISTRIBUTION FOOTPRINT



# WE ARE THE DIGITAL INNOVATOR IN THE INDUSTRY



# NOW OUR SECTOR IS CHANGING



Luxury industry growth is expected to be 4-5% in the medium-term

Future growth will be driven by

- Comp vs. space
- Volume vs. price
- Digital

Industry economics are evolving, with growth becoming more expensive than in the past

<sup>1.</sup> 16/17 growth is +5% based on current exchange rate, but +6% with constant exchange rate Source: Bain luxury goods worldwide market study, October 2017

# LUXURY CUSTOMERS ARE ALSO CHANGING

F R O M ...

TRADITIONAL LUXURY

EXCLUSIVE PRICE POINTS

LISTENING TO BRAND STORIES

BEING PART OF THE ELITE

STATUS

BRAND LOYALTY T O ...

CASUALISATION, FASHION AND FUN

CREATIVITY ACROSS
ALL CATEGORIES

LIVING BRAND STORY AND EXPERIENCES

INDIVIDUAL SELF-EXPRESSION

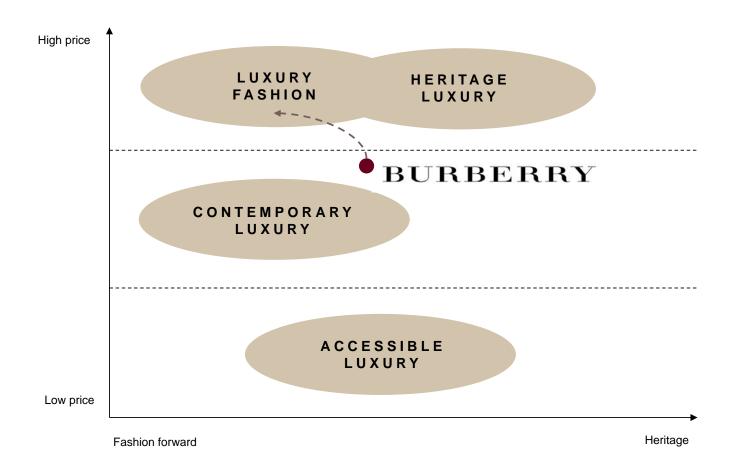
SHARED VALUES

SWITCHING ACCORDING TO RELEVANCE



Source: Burberry, Bain & Company Luxury Goods Worldwide Market Study, October 2017

# IN THIS ENVIRONMENT, WE MUST SHARPEN OUR BRAND POSITIONING



# THE PATH TO ACHIEVE OUR VISION

RENEW EVOLVE THE TRANSFORM THE PRODUCT COMMUNICATION THE EXPERIENCE







# **OUR PRODUCT STRATEGY**



Re-invigorate our products with a constant infusion of newness and excitement



Signal significant change in design and relevance to win the luxury consumer



Multiple curated deliveries, with a direct to consumer approach



Shift from items to outfitting; drive UPT and frequency of purchase



Maintain competitive prices, and offer a breadth of price points injecting creativity across the entire range

# TAKING SHARE IN THE LEATHER GOODS MARKET



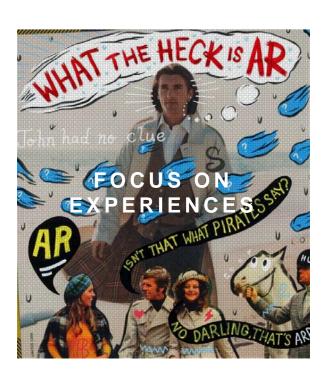
# OUR COMMUNICATION STRATEGY



Product at the heart of our communications



Reimagine our content, taking a curated, edited approach



Invest in fewer, more meaningful experiences including collaborations

# REVOLUTIONISE OUR CONTENT ACROSS TOUCHPOINTS

### THINK DIFFERENTLY ABOUT ALL CONTENT

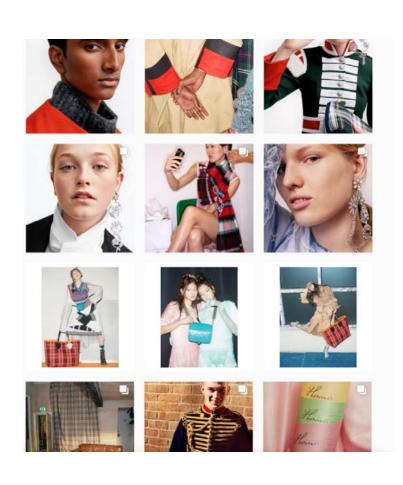
 From campaigns to what we publish across all digital channels and our own site

### **UPDATE OUR CREATIVE LANGUAGE**

 It will be bold, dynamic, real, compelling – and the change is underway

# ENSURE EVERYTHING IS NOT JUST RELEVANT FOR SOCIAL, BUT MADE FOR SOCIAL

It's now the first access point to any brand



# WE WILL LEVERAGE OUR DIGITAL REACH TO CONVEY OUR NEW BRAND ENERGY



















Facebook 17.3M

Instagram 10.3M

Twitter **10.3M** 

Google plus 5.3M

Line **4.1M** 

Sina Weibo 1.2M

Kakao 331k

Linkedin 342k

















15 Platforms 11 Languages

YouTube 309k

WeChat 283k

nat Pint **k 2**1

Pinterest 210k

Tumblr 136k

Snapchat 84k

The Net Set 17k

Facebook Messenger **26k** 

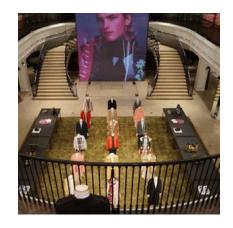
# TRANSFORM THE CUSTOMER EXPERIENCE

MAINLINE

DIGITAL

WHOLESALE

OUTLETS



Rejuvenation of our mainline stores New store concept Instore experience



Content
Personalisation
Omnichannel
3<sup>rd</sup> Party players

Curation



Image-driving accounts
Special product
collaborations
Increase our accessories
presence
Grow travel retail



Right-size our network, in line with our positioning

# THESE EFFORTS WILL IMPROVE OUR RETAIL PRODUCTIVITY

### SALES DENSITY

Burberry

FY 2017

£ per sq metre

Burberry

Opportunity

Luxury Leather Goods

average 2017

NOTE: NOT TO SCALE

# DIGITAL WILL CONTINUE TO LEAD INNOVATION AND DRIVE GROWTH

### **CURATION**



Highly curated product assortment and merchandising

### CONTENT



An editorialised website and meaningful social content

### **PERSONALISATION**



Customised, relevant and dynamic customer journeys

### **OMNICHANNEL**



Give customers flexibility in how they want to pay for and receive product

### **3RD PARTIES**



Strengthen our digital partnerships

# ... UPGRADE AND REDUCE OUR EXPOSURE TO NON-LUXURY ACCOUNTS

# US LUXURY VS. NON-LUXURY WHOLESALE (SHARE OF WHOLESALE DOORS)

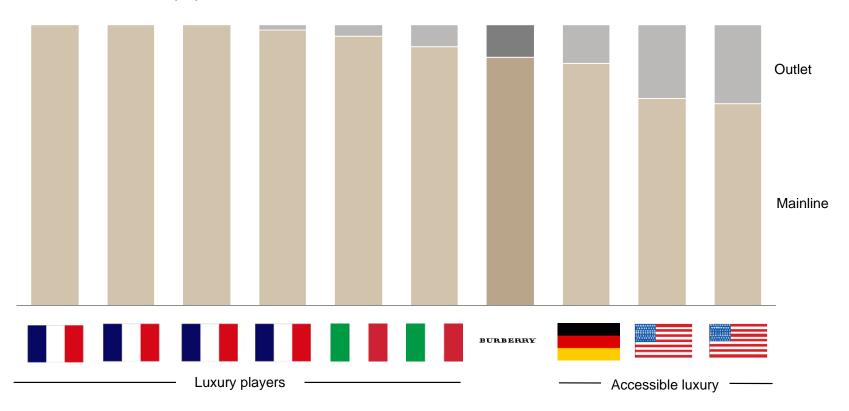


To strengthen the brand experience and ensure consistency, we will:

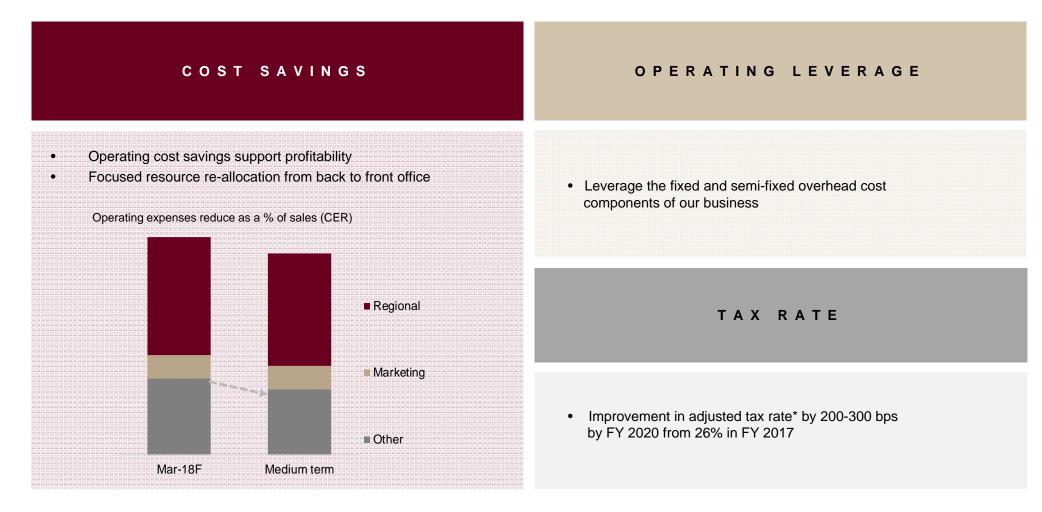
- Upgrade some doors to drive image
- Reduce exposure where necessary to reflect the new brand positioning

# WE WILL RIGHT-SIZE OUR NETWORK, IN LINE WITH OUR POSITIONING

Outlet vs. mainline stores proportion



# ADJUSTED EPS GROWTH AHEAD OF REVENUE GROWTH



 $<sup>\</sup>hbox{^*Guidance assumes constant exchange rates, stable economic environment \& current tax legislation}$ 

# COST SAVINGS BY MAJOR LEVER



<sup>\*</sup>Annualised savings

# COST SAVING DELIVERY BY MAJOR LEVER

### FY 2017 £20M SAVINGS

### H1 2018 £20M SAVINGS

Announced in May 2016

Committed to savings of at least £100m annualised by FY 2019

Simplification of operating model begins

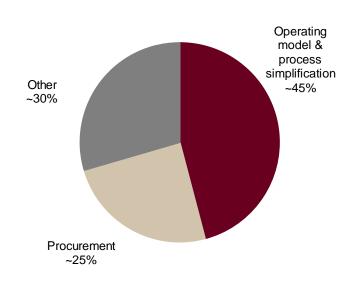
Procurement savings start

Simplification of operating model

Procurement savings build

Burberry Business Services operational from October and scope expanded

### SPLIT OF £120M COST SAVINGS BY CATEGORY (%)



ACCELERATED DELIVERY TO CUMULATIVE OF £60M IN FY 2018 AND £100M IN FY 2019

EXPANDED SCOPE TO TARGET £120M ANNUALISED SAVINGS IN FY 2020

# THIS STRATEGY WILL BE UNDERPINNED BY OUR PEOPLE ...













# CAPITAL ALLOCATION FRAMEWORK



MAINTAIN STRONG BALANCE SHEET WITH SOLID INVESTMENT GRADE CREDIT METRICS

# DELIVERING SUSTAINABLE LONG-TERM VALUE

CASH

SIGNIFICANT CASH GENERATION
OVER THE PLAN

PROGRESSIVE POLICY WITH THE DIVIDEND
AT LEAST IN LINE WITH THE PRIOR YEAR

ROIC

ROIC SIGNIFICANTLY AHEAD OF WACC

# THIS WILL BE A TWO-PHASED TRANSFORMATION JOURNEY

# BUILD THE FOUNDATION

- Commence programme to re-energise the brand and establish our position in luxury, building on our productivity and efficiency agenda
- Rationalise and invest to align our distribution
- Manage creative transition

# ACCELERATE AND GROW

- Complete full brand transformation, with a new creative vision
- Drive forward all elements of the strategy
- Accelerate growth

# WHAT WE WILL ACHIEVE

### One of the world's most valuable and desirable luxury brands



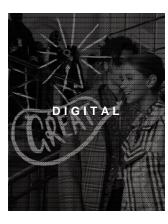
A luxury fashion house



An inspiration for luxury consumers



A luxury network



Unrivalled in digital innovation



An agile company



A highly engaged global team

Firmly established in **luxury** – the most valuable and enduring segment of the industry - creating sustainable **value** for all stakeholders

# OUR FINANCIAL PLAN\* (AT CONSTANT EXCHANGE RATES)

### FY 2019 & 2020

### **AMBITION**

• Sales broadly stable year-on-year
• Rationalise non-luxury distribution

• High-single digit top-line growth

• Adjusted operating margin broadly stable YoY, even during period of investment in the brand
• £120m annualised cost savings by FY 2020

• Capex of £150-£160m
• Capex builds to £190m-£210m

Strong free cash conversion and application of capital allocation framework including progressive dividend and shareholder distributions

<sup>\*</sup>Guidance assumes constant exchange rates and a stable economic environment

# H1 2018 FINANCIAL HIGHLIGHTS

				Change	
Six months to 30 September	2017 £m	2016 £m	Reported FX	Underlying	
Revenue	1,263	1,159	9%	4%	
Adjusted operating profit	185	144	28%	17%	
Adjusted operating margin	14.6%	12.5%			
Operating profit	127	102	24%		
Adjusted diluted EPS	32.3p	24.4p	32%		
Diluted EPS	21.4p	16.2p	32%		
Free cash flow*	171	75			
Net cash	654	529			
Dividend per share	11.0p	10.5p	5%		

# FY 2018 OUTLOOK

SALES

RETAIL

WHOLESALE

LICENSING

Focus on existing store productivity, no net contribution from new space

H2 underlying expected to decline by a mid-single digit % (H2 2017: £226m)

+20% underlying including new Beauty licence from H2

PROFIT

ADJUSTED OPERATING PROFIT

CUMULATIVE COSTS SAVINGS

ONE-OFF COSTS

TAX RATE

FΧ

No change to our expectations at constant exchange rates\*

£60m

£75m operational and £10-15m one-off tax adverse charge

Effective tax rate of c.25% (down 80bps year-on-year)

£20m\* negative impact of FX on adjusted operating profit vs FY 2017

CASH

CAPEX

SHARE BUYBACK

£130m

£350m shares to be purchased in FY

<sup>\*</sup> Effective rates as at 31 December 2017, taking into account the current hedged positions



# Q3 REVIEW

### RETAIL SALES £719M, +1% UNDERLYING

- Comparable store sales +2%
  - Mainland China annualising start of Chinese consumer rebound
  - UK annualising exceptional growth in prior year
  - AUR headwind

### **OPERATIONAL PROGRESS**

- Fashion outperformed
- Preparing for new leather goods offer
- Positive results from expanded outfit offer
- Creative partnerships across events, social and other media
- Piloted new in-store sales associate tool
- Commenced engagement with wholesale partners
- Exclusive capsule for NET-A-PORTER
- Burberry Business Services recruitment ahead of plan
- Launched global employee engagement programme



# FOREIGN EXCHANGE RATES

	Spot rates	Forecast effective FY 2018 rates		Average FY 2017
£1=	31 Dec 2017	31 Dec 2017	31 Oct 2017	rates
Euro	1.13	1.13	1.14	1.19
US Dollar	1.34	1.31	1.31	1.30
Chinese Yuan Renminbi	8.79	8.77	8.77	8.73
Hong Kong Dollar	10.47	10.26	10.23	10.11
Korean Won	1,441	1,460	1,477	1,487

# 10% 15% 40% 40% 65% 60% Revenue COGS Opex

FY 2017 Currency exposures \*

CNY

■ GBP

■HKD

EUR

■ Other\*\*

■ USD

<sup>\*</sup>This is a simplified view of Burberry's FX exposures to help with analyst modelling

<sup>\*\*</sup> Other includes HKD, USD, EUR and CNY in opex

# ONE-OFF CHARGES & US TAX LEGISLATION

### One off restructuring charges

£m year ended March	2017	2018F	2019F
One off restructuring charges	21*	75	15

## Impact of US tax legislation

- Burberry notes the recently enacted Tax Cuts and Jobs Act ("the Act"), which came into effect on 1 January 2018. While work is ongoing and we
  will provide more detailed information with the publication of our FY 2018 Annual Results, our preliminary impact assessment is noted here.
- The measures included in the Act, subject to any further specific guidance on interpretation being released, are likely to give rise to an initial one-off and non-cash tax charge in the range £10m–£15m in FY 2018 resulting from the revaluation of the Group's aggregate US Deferred Tax Assets and Deferred Tax Liabilities, following the reduction in the US federal rate of corporate income tax. This will not impact adjusted EPS.
- From 2018 the impact of the headline federal rate reduction is likely to be very marginally positive. Based on this preliminary assessment, our guidance for this year's effective tax rate on adjusted profit at 25% and for a 200-300bp reduction in the group effective tax rate by FY 2020 remains unchanged.

# AMERICAN DEPOSITARY RECEIPT PROGRAMME

Burberry has an American Depositary Receipt (ADR) programme that trades on the Over-The-Counter ('OTC') market in the US.

An ADR is a receipt that is issued by a depositary bank representing ownership of a company's underlying ordinary shares. ADRs are quoted in US dollars and trade just like any other US security. The company has a sponsored Level 1 ADR programme for which The Bank of New York Mellon acts as Depositary.

Ratio: 1 ADR = 1 ordinary share

Exchange: OTC

Symbol: BURBY

CUSIP: 12082W204

OTC Markets: <a href="http://www.otcmarkets.com/stock/burby/quote">http://www.otcmarkets.com/stock/burby/quote</a>

# ALTERNATIVE PERFORMANCE MEASURES

All metrics and commentary in this presentation are at reported FX and exclude adjusting items unless stated otherwise.

The definition of adjusting items is included in note 4 of the Condensed Consolidated Interim Financial Statements.

H1 2018 adjusting operating items are:

- £33m restructuring costs relating to the cost efficiency programme
- £28m costs associated with the transfer of Beauty operations
- £3m Burberry Middle East changes in deferred consideration

H1 2018 Adjusting finance items are £2m reflecting Burberry Middle East deferred consideration financing charges

Underlying performance is presented in this document as, in the opinion of the Directors, it provides additional understanding of the ongoing performance of the Group. Underlying performance is calculated before adjusting items and removes the effect of changes in exchange rates compared to the prior period. This takes into account both the impact of the movement in exchange rates on the translation of overseas subsidiaries' results and on foreign currency procurement and sales through the Group's UK supply chain.

Comparable sales is the year-on-year change in sales from stores trading over equivalent time periods and measured at constant foreign exchange rates. It also includes online sales.

Free cash flow is defined as net cash generated from operating activities less capital expenditure plus cash inflows from disposal of fixed assets. Cash conversion is defined as free cash flow pre tax/ adjusted profit before tax

Lease adjusted net debt is defined as five times minimum lease payments, adjusted for charges and utilisation of onerous lease provisions, less cash.

Certain financial data within this presentation have been rounded.

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# REPORTING CALENDAR

Preliminary results 16 May 2018

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